# elmo

### How to register?



Download the **Elmo Rent** app from **App Store** or **Play Store** and contact customer support info@lemorent.ee or +372 527 2626 to receive a personalized discount.

#### We expect from you

- A driver's license and a right to drive in accordance with the Terms of Use.
- A deductible according to the price list.
- When using a weekly package, the collateral is 1 week of rent payment.
- Using the vehicle prudently and diligently.

By registering as an Elmo customer as a Wolt courier, you give ELMO Rent AS (reg code 12994939) permission to forward your first and last name, as well as your personal identification number to Wolt Eesti OÜ (reg code 14044231) for the purpose of receiving confirmation on your working status as a courier.

You have the right to request the submission of your data to be stopped at any time. To avoid the misuse of your data and rights, requests can only be submitted in a form that allows your identity to be verified (via digital signature or personal signature at the representative office). We have the right to respond to such requests within 30 calendar days.

We treat the request to stop the forwarding of data as a request to stop being registered as a Wolt courier.

## Initial questions that may arise

#### Using a car

You will need your mobile phone with the Elmo app to open and close doors, start the car, turn the key or press a button.

#### How long do I have to charge my vehicle?

You will likely drive around 50-200 km per day, so you only need to charge once. Charging from Enefit VOLT and Eleport fast chargers (see the locations of fast chargers **here**) takes 20 minutes to get a driving range of about 50 km, and 40 minutes for a driving range of about 100 km. 20 min is similar to a coffee break and 40 min allows you to enjoy lunch.

#### What if there is an accident with the car?

All Elmo vehicles are insured with comprehensive insurance. Your risk fee is up to 600 euros if you have caused damage. Please read about the rules and fees here.

#### How about the payments?

Our system generates an automatic invoice and makes automatic payments from your bank card. If you do not have enough money on your bank card or the invoice has not been paid on time, the car session will automatically end. Therefore, please pay the invoices on time.



If there are any problems, please contact customer support at info@elmorent.ee or +372 527 2626